

Healthcare in a snapp



Skip the doctor's office and complete a virtual visit* on the MyBSWHealth app. Get a diagnosis and prescription (if needed) in as little as one hour.



Easily get care for conditions such as:

- ▲ Colds, flu and allergies
- ▲ Urinary tract infections (UTIs)
- ▲ Skin conditions
- ▲ Stomach and digestive issues
- ▲ Minor eye conditions
- ▲ Vaginal yeast infections



Text **BETTER**
to **88408**
to download
the app

eVisit

Video Visit

Treat common medical conditions

- ▲ Respiratory infection and allergies
- ▲ Cold/sinus infection/sore throat
- ▲ Skin and nail problems
- ▲ Stomach concerns
- ▲ Eye, ear, and mouth problems
- ▲ Common female problems (e.g., urinary tract infection)
- ▲ Birth control refill
- ▲ Minor headache
- ▲ Flu prevention

What's the process?

- ▲ Complete an on-line questionnaire about your symptoms; it takes about 5-10 minutes
- ▲ Receive a response from a Baylor Scott & White Health provider within one hour
- ▲ Schedule a same-day video visit appointment
- ▲ Talk with a Baylor Scott & White Health provider live about your symptoms
- ▲ Visits are quick, takes about 10-15 minutes

Outcome

Whether you choose an eVisit or a same-day Video visit, you'll get a diagnosis, treatment plan (when appropriate), and if necessary, a prescription can be sent immediately to your preferred pharmacy

Be sure to link your health plan account in the app by using the following steps:

1. Tap the gear icon in the top right corner
2. Tap "Manage Linked Accounts"
3. Tap "Link Account" under SCOTT & WHITE HEALTH PLAN
4. Enter member information

Clinicians are available seven days a week,
8:00 AM - 8:00 PM.



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* eVisits and Video Visits for Texas residents only.

Patients over the age of 18 with a medical record tied to their MyBSWHealth account can conduct an eVisit. Visits for minor children must be completed by a parent if they are established as a dependent. Any established patient can do a Video Visit if the provider feels it's appropriate. Your provider will work with you to schedule a visit that is most appropriate for your care needs or you can schedule a Video Visit with an on-call Provider. On-call Providers can see patients above the age of 2.
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